

# 2003 Annual Report

## Message from the Chief:

The 2003 Annual Report is long overdue since we are almost into 2005, but its delay is with good reason. 2004 has proven to be a busy year for our City and the Fire Department and has left me with limited time to create this message. Our accomplishments from 2003 established the groundwork for many of the projects and programs that we are now implementing, completing, and/or evaluating. Just a few of the 2003 successes included:

- The passage of Measure G to construct new fire stations, a training facility and an Emergency Operations Center
- Acquisition of grant funding for two full-time positions for USAR program
- The addition of accelerant detecting K-9, Holly, to the Arson Taskforce
- An increase in number of public education events and citizens reached with fire and life safety messages
- Purchase of cardiac monitors to upgrade level of BLS and ALS service



Fire Chief Dave Carlson

The City of Riverside is growing at a rapid rate; the population increased from approximately 260,000 to over 274,000 between 2003-2004 making us the 11<sup>th</sup> largest city in California. New homes, businesses, schools, and residents bring more challenges and demands to our organization. We are prepared to continue to provide a high level of emergency and non-emergency service through the creative and efficient use of our human, technical, fiscal, and physical resources. I am proud to lead an organization whose members are committed to the protection of this community. The statistics and words in this report may profile the performance of our organization in 2003, but they do not accurately credit the time, effort, determination, imagination, and teamwork that played key roles in our achievements.



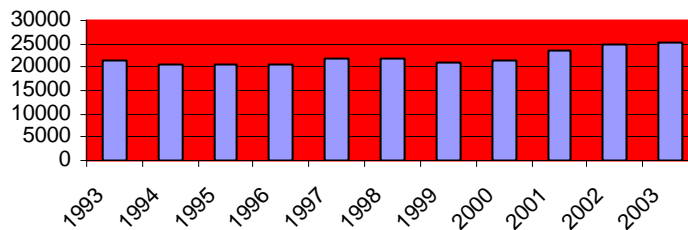
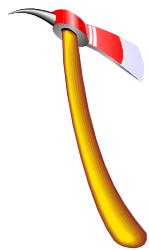
**Mission Statement:** *The mission of the Fire Department is to protect life, property and the environment within the City through proactive life safety, community education and emergency service programs utilizing responsible fiscal management, a highly trained workforce, progressive technology and modern equipment. We do this in order to provide a safe and enhanced quality of life for our citizens.*

### 2003 Retirements:

**Cpt Jon Coryell 8/15/03**  
**Cpt Rich Mispagel 3/17/03**

**FF John Chapman 4/7/03**  
**FF Dan DeRenzo 10/9/03**  
**FF Richard Ramos 7/7/03**  
**FF Martyn Reiss 10/9/03**  
**FF Sam Salinas 5/8/03**

Annual Responses 1993-2003



### Notable Changes in 2003

- 9% decrease in total # of fire calls
- \$2.2 million increase in fire dollar loss
- 8 civilian fire deaths (7 in 2002)
- 3% increase in the number of EMS and rescue calls



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**Prevention  
Education  
Protection**

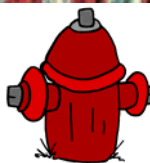
## Operations Division Deputy Chief Dave Austin

**Mission:** For our 192 uniformed men and women to maintain a state of readiness in order to respond to and mitigate fires, traffic accidents, medical aids, and other types of emergencies so that the citizens and visitors of Riverside may be able to survive these unexpected tragedies.

### 2004 Goals:

- In addition to fire suppression and EMS services, continue to offer specialized services of hazardous materials and technical/swift water rescue
- Continue to support fire prevention and public education through inspections, demonstrations, school visits, station tours and other community-involvement activities
- Improve response times to emergency calls

**Total # of Responses in 2003: 25,374**



## Paramedic Program EMS Coordinator Marc Andrews

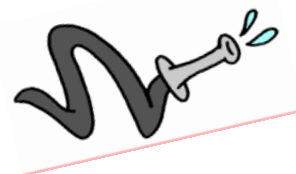
**Mission:** To continue to provide BLS (Basic Life Support) and ALS (Advanced Life Support) services in order to give the best possible care to the injured and ill.

### 2004 Goals:

- Implement 12-Lead EKG Program (completed Feb 2004)
- Implement a cardiac pacing program
- Hire an EMS Medical Advisor (completed May 2004)
- Develop and implement an EMS data collection process
- Develop and implement an EMS peer review process
- Participate in the precepting (training) of paramedic students (City Council approved agreement with Crafton Hills College program – April 2004)

### 2003 Accomplishments:

- Purchased 16 new cardiac monitors to upgrade level of service
- Implemented scanning, secure electronic storage, and eventual shredding of patient care reports thus eliminating the movement and storage of 1500 documents per month
- Placed shredders in all stations to eliminate the storage of scanned PCR's and other sensitive documents





## Administrative Division

### Administrative Services Manager Kris Martinez

**Mission:** To provide policy direction, leadership, vision, administration, and fiscal management to enable the department to achieve program outcomes while complying with federal, state, local, and other requirements.

#### 2004 Goals:

- Manage 10 grants totaling \$2.4 million and continue to coordinate with EOC, training, RPD, and special programs to research additional grant availability
- Seek ways to reduce fleet maintenance costs
- Implement requirements of Measure G (3-year project) beginning with securing funding and prioritizing the capital needs of the contract
- Coordinate and communicate with Building Services to ensure continuous progress in completing Betterment and Improvement Projects

#### 2003 Accomplishments:

- Passage of Measure G with 70.7% of the vote to improve response times, relocate/replace/construct fire stations, construct a new Emergency Operations Center (EOC), and replace outdated Training Tower and Burn Building

**2003-2004 Total Budget: \$30,682,893**

Type of Grant	Amount
Assistance to FF Grant, Radio Interoperability	\$179,946
2003 State Homeland Security Grant I & II	\$241,516
2002 State Domestic Preparedness Grant	\$31,413
2002 Emergency Operations Planning	\$42,174
2002 FEMA Supplemental—CERT	\$3,798
2001 State Domestic Preparedness Grant	\$41,049
Urban Search & Rescue	\$1,100,000
Office of Traffic Safety Grant	\$33,000
Weapons of Mass Destruction (USAR)	\$740,000
Risk Watch	\$3,000
<b>TOTAL:</b>	<b>\$2,415,896</b>

## Planning Division

### Retired Division Chief Chris Jensen

#### 2004 Goals:

- Implement the new CAD (computer-aided dispatch) system that will include:

- \*MDC's for all units
- \*Docking stations in reserve unit
- \*AVL (Automatic Vehicle Location) system
- \*Hire a GIS (Geographical Information System) programmer to support new software and systems

- Meet reporting requirements for:

- \*CA Fire Marshal quarterly reports from Vision
- \*Records Management Systems (RMS)
- \*Monthly reports to City Manager on response numbers
- \*AMR response times and RFD attendants
- \*Train delays
- \*Daily report check for NFIRS



### Urban Search and Rescue Program Battalion Chief Dave Lesh

**Mission:** To maintain a state of readiness for search, rescue, logistics, medical, hazmat, planning, and safety in major emergency responses. As one of eight CA Task Force Teams, CA Task Force 6 is comprised of the following fire departments: City of Riverside (sponsoring agency), Corona, Norco, Hemet, Murrieta, and Riverside County California Department of Forestry. The team also has civilian components of local emergency room doctors, structural engineers, and canine resources available through the California Office of Emergency Services.

#### 2004 Goals:

- Build our own US&R facility
- Purchase tractor trailers for ground deployment
- Complete a multiple day, full-team mobilization drill in 2004 (completed May 2004 at Ben Clark Training Center)
- Continue recruitment of new team members to reach goal of three deep per position or 210 positions
- Develop a cache storage plan capable of housing two complete US&R caches as well as three tractor trailers (presently only have one)

#### 2003 Accomplishments:

- Received grant funding for two full-time positions
- Moved into facility at Corp Yard
- Completed required training for WMD team
- Increased roster from 144 to 168 trained team members



### Fire Investigation/Arson Taskforce Arson Investigator Captain Terry Miller

**Mission:** To actively investigate fires to determine the origin and cause, apprehend perpetrators, save lives, prevent future fires and reduce property damage.

#### 2003 Accomplishments:

- Continued partnership with Riverside Police Department and the Bureau of Alcohol, Tobacco, Firearms, and Explosives to combine expertise, experience, and resources
- Addition of RPD Detective Randy Ryder to the team to add 20+ years of police work experience and investigatory skills
- Gracious donation of accelerant detecting K-9 "Holly" by the Uptown Riverside Kiwanis Club. Holly and Captain Miller graduated from Adlerhorst Police K-9 Accelerant Course in Riverside and are now full-time partners.
- Intervention for juvenile firesetters using the F.R.I.E.N.D.S. (Fire Regional Intervention Education Network and Delivery System) program. Public Education Specialist Gale Schulte administers the program to prevent further destructive activity and to determine if professional counseling is necessary.

#### 2003 averaged 21 open cases per month



### Training Division Division Chief Tedd Laycock

**Mission:** To maintain a highly trained work force by utilizing the latest progressive training technology in order to enhance the ability of Fire Department personnel to handle any type of emergency incident in the safest and most efficient manner possible for the citizens of the City of Riverside.

#### 2004 Goals:

- Implement the goals and objectives of the Training Committee
- Provide Multi-Victim/Casualty Training
- Complete EMT Certification
- Assist with planning of a new training facility

**Total # of Training Hours in 2003: 38,090**

Prevention Activity	# Completed
New Construction Plan Reviews	2,346
New Construction Site Inspections	5,284
Initial Inspections by Prevention	1,036
Re-Inspections by Prevention	1,496
Initial Inspections by Operations	4,628
Re-Inspections by Operations	805
Haz Mat Inspections by Prevention	711

### Public Education

#### Public Education Specialist Gale Schulte

**Mission:** To provide injury prevention programs to the public, governmental agencies, business sectors, and educational systems in the City of Riverside. These programs are offered to all age groups spanning fire and life safety issues. Safety Education is a high priority. Each year our programs are assessed by the Department to enhance the effectiveness and initiate new programs in response to increased injury occurrences or mortality.

#### 2003 Accomplishments:

- Increased the number of public education events and citizens reached with a fire or life safety message
- Enhanced life safety education programs targeting the senior citizen population
- Increased the number of households containing the "File of Life" medical card program
- Initiated the National Fire Protection Association's (NFPA) "Risk Watch" Injury Prevention program in all Head Start Preschools
- Collaborated with other injury prevention agencies to present comprehensive public awareness safety campaigns/events
- Expanded the focus of the Fire Service Expo 2003 to a community event featuring life and fire safety for all ages



### Prevention Division Fire Marshal Perry Halterman

**Mission:** To ensure compliance with Fire and Life Safety codes through fire inspections, plan reviews, special use permits, and public education for the community in order that the incidence of fire will be reduced. In addition, to ensure compliance with State law by permitting, inspection, and enforcement for hazardous materials use facilities in order to prevent hazardous materials incidents in the City.



#### 2004 Goals:

- Develop and implement a public education program to educate selected public interest groups about nonpoint sources of waste pollution using brochures for the public; procedures/education for emergency responders; and permit requirements (NPDES)
- Conduct and complete 3-year OES mandatory audit/inspection cycle at fire Cal ARP/RMP facilities
- Continue to complete inspection cycles on businesses/facilities on schedule and with 100% compliance
- Complete plan check review in a timely fashion and maintain cooperative and communicative relationships with plan review applicants

Type of Event	# of Events/Programs	Attendance
Community Events	134	44,143
Community Presentations	61	4,047
Special Presentations	57	8,669
Engine Company Visits	71	10,145
Station Tours	91	8,362
Rolling Out for Safety (trailer)	10	8,100
Birthday Party	2	32
Fire Station Fun Day	1	2
Holiday Events	26	10,180
Parade	2	2,300
Learn Not to Burn Visit	5	1,250
F.R.I.E.N.D.S. (Juvenile Firesetter Program)	66	201
<b>TOTALS</b>	<b>526</b>	<b>97,431</b>







### New Hire - Firefighters

Matt Mathis  
Chuck Clements  
Mike Estrada  
Christian Adams  
Darren D'Altorio  
Evan Green  
Tim Vanderhorst  
Christopher Stamper  
Garrett Coryell  
Richard Bell  
Patrick Hopkins  
Shawn Haney  
Brian Lenahan  
Matthew Patrick  
Matthew Galik

### Promotions to Engineer

Tracy McKibbin  
Jeffery Rowe  
Frank Smith  
Bob Abbruzzese  
Pat Gabler  
Craig Kodat  
Andy Lanyi



### Promotions to Battalion Chief

Dave Lesh

### Promotions to Captain

Pat Gabler  
Dave Hernandez  
Charlie Luna  
Tim Strack  
LaWayne Hearn

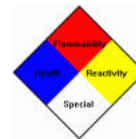


### Transfers to FD

Administrative Services Manager Kris Martinez  
Emergency Services Coordinator Carmen Nieves  
Senior Office Specialist Vivian Widman



Structure Fires	253	Hazardous Conditions	991
Vehicle Fires	289	Service Calls	1,539
Vegetation Fires	187	Good Intent Calls	6,098
Refuse/Rubbish Fires	277	Malicious False	227
Other Fires	73	Other False	862
<b>Total Fires</b>	<b>1,079</b>	<b>Total Non-Fire</b>	<b>9,717</b>



<b>Rescue &amp; EMS Incidents</b>	<b>14,477</b>
Number of Patients	15,234

## 2003 Incident Totals

Mutual Aid Received	110	Incidents with Exposures	21
Mutual Aid Given	472	Total Exposures	26

Fire Service Injuries	9	Fire Dollar Loss	
Non-Fire Service Injuries	1	Property	\$5,107,769.00
Fire Service Deaths	0	Contents	\$1,960,542.00
Non-Fire Service Deaths	0		
Fire Civilian Injuries	31	Non-Fire Dollar Loss	\$1,198,753.00
Non-Fire Civilian Injuries	6		
Fire Civilian Deaths	8		
Non-Fire Civilian Deaths	0		

